

GLACIER PRIVÉ

Warehouse 8, Toufaik V

Industrial 17, Sharjah Emirates

Sales Policy

By placing an order with glacier prive.com you accept our sales and privacy policies. We really thank you for choosing us and we invite you to contact us if you have any further questions.

1. Sales and refund conditions

Once you place an order online, you submit your agreement to

2. Return and Refund

As you may know ice cream is perishable good and after your purchase it will be not possible to return us the ice cream you bought. What you will be able to return us is the packaging you receive in order to get a pleasant discount for your next order.

For the Refund we assume that once you place the order we cannot refund your purchase. But you can contact us and we will do our best to meet your expectation for a next order.

3. Shipping and Delivery

According to your delivery choice you made for your order, you will be delivered in accordance. Our maximum delivery time would be 72hours after the purchase.

If you decided to order with a premium service and we did not meet your expectations, we will proceed to a commercial offer in order to apologies for the disturbance.

4. Payments

Our payment is really simple you can pay by the application you choose online or by cash on delivery. Make sure to have some change for the driver in order to avoid any disturbance during your experience with us.

If you have any other payment and we cannot accept this one, please let us know in advance to enhance our service in order to meet your expectations.

5. Reverse logistic

In order to reduce our impact on the planet we collect back the container you previously bought with us. With this you can get a commercial offer to acknowledge your support and comprehension.